

Family Eye Care of the Carolinas
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Family Eye Care of the Carolinas welcomes you to our practice. We thank you for choosing us as your eye care provider. We promise to provide you and your family comprehensive eye care in every stage of life. To help ensure that your exam is everything you expect and more, we have enclosed some information for you. Please complete the enclosed informational pages as accurately as possible. This input will help our doctors address your concerns. An exam can be tailored toward medical or routine vision concerns. If you have a preference then please express which you would like us to address first. If you take any medications (including over the counter, supplements or herbs/vitamins), it will be helpful to have a list of their names, dosages and the frequency that you take them: ask for one at your pharmacy or bring your medications with you. Study the enclosed map and allow plenty of travel time for your trip. In order to be fair to all scheduled patients, your appointment may be rescheduled if you arrive late. Allow up to 2 hours for a new patient exam and up to 4 hours for adult double vision exams with either doctor. On arrival, you will be asked for your insurance card and the enclosed registration pages. Please have them completed and ready. If you have North Carolina Medicaid, please notify your physician or pediatrician of this exam beforehand. Tricare Prime patients who are referred or are seeking ocular medical care are required to have Tricare authorization in advance (this is coordinated between the patient and the primary care manager). Family Eye Care of the Carolinas participates with most medical insurance carriers and as a courtesy we will file the exam to your insurance company. Be prepared to have your co-pay or deductibles as well as payment for any non-covered services such as contact lens fees, optical purchases and refractions. Please call ahead with any questions to (910) 692-2020 or 2682 and we look forward to caring for you.

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